

Help us plan for the young people you work with

This survey is for youth service providers. Your answers and any personal information supplied will be kept confidential. We will only use your name and contact details to contact you if you win a voucher.

01. Organisation name **Required**

02. What is your role? **Required**

03. Which of the following best describes the service/s you provide? **Required**

Select all that apply
☐ Education
☐ Employment support
☐ Disability support
☐ Drug/Alcohol counselling
☐ Housing/ Homelessness support
☐ Library
☐ Medical/Health
☐ Mental Health
☐ Parenting support
☐ Specialist support
☐ Sports and recreation
☐ Youth space/ Youth group
☐ Anything else (would you like to add anything or provide more detail)?

04. Which of the following best describes your role? **Required**

Select all that apply
☐ I work directly with young people and families
☐ I work directly with parents/carers only
☐ I work directly with young people only
☐ I work indirectly with children and families (i.e. planning or service management)
☐ Other (please specify)

05. Where do you deliver services? **Required**

Select one answer only
☐ Mount Alexander Shire only (please go to question 8)
☐ Mount Alexander Shire and other areas

06. If you answered Mount Alexander Shire and other areas, which areas do you deliver to?

07. If you deliver services to Mount Alexander Shire and other areas, what level of service delivery do you provide in Mount Alexander Shire?

For example, amount of dedicated FTE, days per week, % of total clients etc.

Maximum of 1000 characters

08. How do most families find out about the services you provide? **Required**

Select all that apply
☐ Social media
☐ Referrals
☐ Local newspapers
☐ Work of mouth
☐ Networks
☐ Anything else (would you like to add anything or provide more detail)?

09. What do you think makes Mount Alexander Shire a good place for young people aged 12 to 25 years old and their families? **Required**

Select between one and five options
☐ Arts and creative opportunities
☐ Cafes and places to eat
☐ Community (people)
☐ Community facilities (i.e. library, pool etc.)
☐ Culture and heritage
☐ Diversity and inclusion
☐ Education (schools, TAFE)
☐ Environment and outdoor spaces (i.e. bush, mountains, creek, lakes, park etc.)
☐ Events and activities (lots of things to do)
☐ Health and wellbeing services
☐ Job opportunities
☐ Lifestyle (i.e. peace and quiet)
☐ Places for young people to hang out
☐ Safety
☐ Sport and recreation opportunities
☐ Transport options
☐ Young people are valued

☐ Anything else (would you like to add anything or provide more detail)?

10. What do you think are some of the main issues and challenges facing young people aged 12 to 25 years and their families in Mount Alexander Shire? **Required**

Tick between one and ten options

Select up to ten
☐ Affordability of services
☐ Alcohol use
☐ Drug use
☐ Vaping
☐ Bullying (physical/verbal/cyber)
☐ Being safe online
☐ Body image
☐ Fake news
☐ Family violence
☐ Having a voice/Being represented (lack of)
☐ Health and wellbeing services (lack of)
☐ Housing/ homelessness
☐ Internet access (lack of/quality)
☐ LGBTIQ+ support (lack of)
☐ Connection to culture (lack of)
☐ Coping with stress
☐ Cost of living
☐ Disability support services and programs (lack of)
☐ Discrimination
☐ Education opportunities (lack of/ quality)
☐ Employment opportunities (lack of)
☐ Events and activities (lack of)
☐ Loneliness

☐ Mental health problems
☐ Parenting information and resources (lack of)
☐ Places for young people to hang out
☐ Personal safety
☐ Transition from high school to tertiary education or employment (lack of support)
☐ Transition to financial independence
☐ Transport options (lack of)
☐ The impact of climate change
☐ Anything else (would you like to add anything or provide more detail)?

11. What do you think are some of the main issues and challenges impacting the delivery of services and support for young people aged 12-25 years and their families? **Required**

Select all that apply
☐ Affordability of services
☐ Awareness
☐ Referrals
☐ Facilities
☐ Family support
☐ Availability of services
☐ Networks
☐ Transport
☐ Anything else (would you like to add anything or provide more detail)?

12. What do you think could make Mount Alexander Shire a better place for young people aged 12-25 and their families? **Required**

Select all that apply
☐ More affordable activities/events
☐ More health and wellbeing services
☐ More opportunities for young people to have a voice in the community
☐ More support and services for young people with a disability
☐ More support to transition from high school to tertiary education or employment
☐ More support to transition to financial independence
☐ More youth homelessness support
☐ Safer places for young people to hang out
☐ Youth alcohol/drug support
☐ More programs/support for parents (please indicate in the comment box below what kind of support)

13. Would you like to add anything else or provide more detail regarding making our shire a better place for young people aged 12-25 years and their families?

Maximum of 1000 characters

Please rank items from 1-5, where 1 = most important

15. Would you like to add anything else or provide more detail regarding what is most needed for you to provide your service?

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Mount Alexander

Thanks for completing the survey!

If you have any questions about the survey you can contact our Youth Team on 5471 1700.

For your chance to win a \$100 voucher, please provide your name, a contact number and your email address below.

Your answers to this survey will be kept confidential. If you do provide your name and contact details, we will only use them if you win a voucher.

16. Name

17. Contact number

18. Email address: