



News release

Insurance Council
of Australia

Thursday, 14 May 2026

Insurers to hold consultations for Victorian Bushfires

Insurers will travel to regional Victoria in coming weeks to meet with policyholders affected by the severe bushfires that swept across much of the state in January.

The consultations, hosted by the Insurance Council of Australia (ICA), will provide a dedicated opportunity for locals to meet face-to-face with representatives from multiple insurers to discuss existing claims or lodge new ones.

Representatives from the ICA will also be available to answer questions about the claims process, outline dispute resolution pathways, and provide practical insurance information to support impacted policyholders.

Details of the consultations are below:

- **Euroa**
 - **Date:** Tuesday 26 May 2026
 - **Location:** Euroa Recovery Hub, 34 Railway Street, Euroa
 - **Time:** 9:00am to 3:00pm
- **Alexandra**
 - **Date:** Wednesday 27 May 2026
 - **Location:** Alexandra Shire Hall, 55 Grant Street, Alexandra
 - **Time:** 10:00am to 4:00pm
- **Harcourt**
 - **Date:** Thursday 28 May 2026
 - **Location:** Harcourt Leisure Centre, Recreation Reserve, Bingham Rd, Harcourt
 - **Time:** 10:00am to 4:00pm

Registrations are strongly recommended. Bookings can be made via the ICA website [here](#).

Quotes attributable to ICA Director of Mitigation and Extreme Weather Response, Liam Walter:

The bushfires from earlier this year left widespread and catastrophic damage with more than 4,700 claims lodged to date.

While insurers had a presence in impacted communities in the immediate aftermath of the fires, we acknowledge that the road to recovery is a long one and insurers remain committed to supporting impacted policyholders through that process.

I encourage impacted policyholders to make an appointment to speak with their insurer.